

Department Of Community Medicine
Maulana Azad Medical College
New Delhi-110002

Observation Notes for Supervision Visits for WHO TAP Training

Date: 02/12/2024

Venue: Aam Aadmi Polyclinic, Tilak Vihar, New Delhi

Name of the Medical Officer: Dr Niraj Kumar Roy

Name of the ANMs: Ms. Pooja (From Aam Aadmi Polyclinic, Tilak Vihar)

Ms. Raj Rani (From Delhi Government Dispensary, Nangloi)

Team Assigned: Dr Nidhi Bhatnagar (Associate Professor, Department of Community Medicine, MAMC)

Dr Nikhil (Associate Professor, Department of ENT, MAMC)

Dr Rahul (Senior Resident, Department of Community Medicine, MAMC)

Dr Sunny (Junior Resident, Department of Community Medicine, MAMC)

Ms. Janki (Sound Hearing 2030, MAMC)

Mr. Ajit Kumar (Audiologist)

Mr. Umesh (MTS, Department of Community Medicine, MAMC)

Objective:

The assessment aimed to evaluate the competencies of ANMs in screening patients for hearing impairments and fitting hearing aids effectively.

- Screening patients for hearing loss
- Demonstrating the proper use of hearing aids
- Educating patients on hearing aid maintenance and use
- Proper record keeping of patients screened and fitted

Feasibility Assessment of Venue for Ear and Hearing Care;

Details	Number of Rooms	Remarks
Ground Floor	10	Construction work is on going leading to baseline noise
First Floor	06	Two rooms utilized
Second Floor	05	Not utilized
ENT doctor regular or how much days visits in a week		Weekly (every Tuesday)
Otoscopy testing availability		Yes (During ENT OPD on Tuesday)
Ear and Hearing Care posters Displayed		Yes

Two Rooms on the 1st floor of Dispensary (Room no. 104 and 105) of Aam Aadmi Polyclinic were used for screening, performing audiometry and Fitting of Hearing Aid.

Patients Assessed:

- Total patients screened: 3
- Patients provided with hearing aids: 2 (B/L Ear)
- Referred to LNJP: 1 (TM Perforation and did not provide hearing aid)

Observation Checklists Used (as per WHO Guidelines):

- Screening form ☒
- Consent form ☒
- Module checklist ☒
- Hearing aid checklist ☒

General observations:

- **Patient Interaction:** Ms. Pooja demonstrated good communication skills, showing empathy and understanding while addressing patient concerns while Ms. Raj Rani demonstrated lag in communication,
- **Record Maintenance:** Ms. Pooja and Ms. Raj Rani demonstrated good documentation of patients screened.
- Rooms were not sound proof leading to difficulty in performing Audiometry.
- New Audiologist came on the behalf of audiologist which were trained during the 5 days workshop leading to difficulty in following the standardized procedure as per WHO module.
- Average time taken per patient was approximately 40-45 mins. (includes duration till hearing aid fitting)

Technical Observation:

- Otoscopy and dry mopping were performed really well.
- Ms. Pooja and Ms. Raj Rani fitted the hearing aid well with adequate counselling
- Ms. Raj Rani could not perform Audiometry independently.
- 1 Patient had severe hearing loss in one ear and has been provided hearing aid. This was because of repeated request from the patient.





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Observation Notes for Supervision Visits for WHO TAP Training

Date: 06/01/2025

Venue: PUHC, Geeta Colony, New Delhi

Name of the Medical Officer: Dr Anjali Kaul

Name of the ANMs: Ms. Asha Devi (From Geeta Colony, New Delhi)

Team Assigned: Dr Rahul (Senior Resident, Department of Community Medicine, MAMC)

Dr Ditiksha (Senior Resident, Department of ENT, MAMC)

Dr Akash (Junior Resident, Department of Community Medicine, MAMC)

Dr Rajat (Junior Resident, Department of Community Medicine, MAMC)

Ms. Janki (Sound Hearing 2030, MAMC)

Mr. Ajit Kumar (Audiologist)

Objective:

The assessment aimed to evaluate the competencies of ANMs in screening patients for hearing impairments and fitting hearing aids effectively.

- Screening patients for hearing loss
- Demonstrating the proper use of hearing aids
- Educating patients on hearing aid maintenance and use
- Proper record keeping of patients screened and fitted

Feasibility Assessment of Venue for Ear and Hearing Care;

Details	Number of Rooms	Remarks
Ground Floor	05	Not Utilized
First Floor	07	One room utilized for screening and common area was used for audiometry
Second Floor	07	Not utilized

ENT doctor regular or how much days visits in a week	NIL
Otoscopy testing availability	NIL
Ear and Hearing Care posters Displayed	No

One Room on the 1st floor of Dispensary of PUHC Geeta Colony were used for screening, performing audiometry and Fitting of Hearing Aid.

Patients Assessed:

- Total patients screened: 3
- Patients provided with hearing aids: 3 (U/L Ear)
- Referred to LNJP: NIL

Observation Checklists Used (as per WHO Guidelines):

- Screening form ☒
- Consent form ☒
- Module checklist ☒
- Hearing aid checklist ☒

General observations:

- **Patient Interaction:** Ms. Asha Devi demonstrated good communication skills, showing empathy and understanding while addressing patient concerns
- **Record Maintenance:** Ms. Asha Devi demonstrated good documentation of patients screened.
- Rooms were not sound proof leading to difficulty in performing Audiometry.
- Average time taken per patient was approximately 40-45 mins. (includes duration till hearing aid fitting)

Technical Observation:

- Otoscopy and dry mopping were performed really well.
- Ms. Asha Devi performed Audiometry independently.



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Observation Notes for Supervision Visits for WHO TAP Training

Date: 06/01/2025

Venue: DGD Pandav Nagar (East), New Delhi

Name of the Medical Officer: Dr Sabita

Name of the ANMs: Ms. Neeru

Team Assigned: Dr Rahul (Senior Resident, Department of Community Medicine, MAMC)

Dr Ditiksha (Senior Resident, Department of ENT, MAMC)

Dr Akash (Junior Resident, Department of Community Medicine, MAMC)

Dr Rajat (Junior Resident, Department of Community Medicine, MAMC)

Ms. Janki (Sound Hearing 2030, MAMC)

Mr. Ajit Kumar (Audiologist)

Objective:

The assessment aimed to evaluate the competencies of ANMs in screening patients for hearing impairments and fitting hearing aids effectively.

- Screening patients for hearing loss
- Demonstrating the proper use of hearing aids
- Educating patients on hearing aid maintenance and use
- Proper record keeping of patients screened and fitted

Feasibility Assessment of Venue for Ear and Hearing Care;

Details	Number of Rooms	Remarks
Ground Floor	05	Not Utilized
First Floor	07	One rooms utilized for screening and common area was used for audiometry
Second Floor	07	Not utilized

ENT doctor regular or how much days visits in a week	NIL
Otoscopy testing availability	NIL
Ear and Hearing Care posters Displayed	No

One Room on the 1st floor of Dispensary of DGD Pandav Nagar (East) were used for screening, performing audiometry and Fitting of Hearing Aid.

Patients Assessed:

- Total patients screened: 3
- Patients provided with hearing aids: 3 (U/L Ear)
- Referred to LNJP: NIL

Observation Checklists Used(as per WHO Guidelines):

- | | |
|-------------------------|-------------------------------------|
| • Screening form | ☒ |
| • Consent form | ☒ |
| • Module checklist | ☒ |
| • Hearing aid checklist | ☒ |

General observations:

- **Patient Interaction:** Ms. Neeru demonstrated good communication skills, showing empathy and understanding while addressing patient concerns
- **Record Maintenance:** Ms. Neeru demonstrated good documentation of patients screened.
- Rooms were not sound proof leading to difficulty in performing Audiometry.
- Average time taken per patient was approximately 40-45 mins. (includes duration till hearing aid fitting)

Technical Observation:

- Otoscopy and dry mopping were performed really well.
- Ms. Neeru performed Audiometry independently.
- Ms. Neeru needed assistance while setting up the Hearing Aid.



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Observation Notes for Supervision Visits for WHO TAP Training

Date: 19/12/2024

Venue: Delhi Government Dispensary, Baljeet Nagar, New Delhi

Name of the Medical Officer: Dr Aman

Name of the ANMs: Ms. Nirmala (From Delhi Government Dispensary, Baljeet Nagar)

Team Assigned: Dr Nidhi Bhatnagar (Associate Professor, Department of ENT, MAMC)

Dr Rahul (Senior Resident, Department of Community Medicine, MAMC)

Dr Ridhima (Senior Resident, Department of ENT, MAMC)

Dr Ivikali (Junior Resident, Department of Community Medicine, MAMC)

Ms. Janki (Sound Hearing 2030, MAMC)

Mr. Ankur Pal (Audiologist)

Objective:

The assessment aimed to evaluate the competencies of ANMs in screening patients for hearing impairments and fitting hearing aids effectively.

- Screening patients for hearing loss
- Demonstrating the proper use of hearing aids
- Educating patients on hearing aid maintenance and use
- Proper record keeping of patients screened and fitted

Feasibility Assessment of Venue for Ear and Hearing Care;

Details	Number of Rooms	Remarks
Ground Floor	02	-
First Floor	03	Two rooms utilized

ENT doctor regular or how much days visits in a week	No
Otoscopy testing availability	No
Ear and Hearing Care posters Displayed	No

Two Rooms on the 1st floor of Dispensary (Room no. 01 and 02) of Delhi Government Dispensary, Tank Road, Karol Bagh were used for screening, performing audiometry and Fitting of Hearing Aid.

Patients Assessed:

- Total patients screened: 3
- Patients provided with hearing aids: 3 (U/L Ear)

Observation Checklists Used(as per WHO Guidelines):

- Screening form ☒
- Consent form ☒
- Module checklist ☒
- Hearing aid checklist ☒

General observations:

- **Patient Interaction:** Ms. Nirmalalacked difficulty in communication, showing poor empathy and understanding while addressing patient concerns.
- **Record Maintenance:** Ms. Nirmala faced difficulty in maintaining documentation of patients screened.
- Rooms were not sound proof leading to difficulty in performing Audiometry.
- Background sound was 50db.
- Average time taken per patient was approximately 40-45 mins. (includes duration till hearing aid fitting)

Technical Observation:

- Otoscopy and dry mopping were not performed well by Ms. Nirmala.
- Ms. Nirmala had problems infitting the hearing aid and had problem in providing proper counselling
- Ms. Nirmala had problem understanding the checklist and screening form as it was in English.
- Audiometry was not performed well by Ms. Nirmala





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Observation Notes for Supervision Visits for WHO TAP Training

Date: 18/12/2024

Venue: (From Delhi Government Dispensary, Pulbangash), New Delhi

Name of the Medical Officer: Dr Upansana Gupta

Name of the ANMs: Ms. Tanu

Team Assigned: Dr Raman Sharma (Associate Professor, Department of ENT, MAMC)

Dr Hariom Kumar Solanki (Assistant Professor, Department of Community Medicine, MAMC)

Dr Rahul (Senior Resident, Department of Community Medicine, MAMC)

Dr Ranjan (Senior Resident, Department of ENT, MAMC)

Dr Rajat (Junior Resident, Department of Community Medicine, MAMC)

Ms. Janki (Sound Hearing 2030, MAMC)

Mr. Ankur Pal (Audiologist)

Objective:

The assessment aimed to evaluate the competencies of ANMs in screening patients for hearing impairments and fitting hearing aids effectively.

- Screening patients for hearing loss
- Demonstrating the proper use of hearing aids
- Educating patients on hearing aid maintenance and use
- Proper record keeping of patients screened and fitted

Feasibility Assessment of Venue for Ear and Hearing Care;

Details	Number of Rooms	Remarks

Ground Floor	-	Community Hall
First Floor	04	Two rooms utilized
Second Floor	-	CATS Ambulance office

ENT doctor regular or how much days visits in a week	No
Otoscopy testing availability	No
Ear and Hearing Care posters Displayed	Yes

Two Rooms on the 1st floor of Dispensary (Room no. 01 and 02) of (From Delhi Government Dispensary, Pulbangash) were used for screening, performing audiometry and Fitting of Hearing Aid.

Patients Assessed:

- Total patients screened: 4
- Patients provided with hearing aids: 3 (U/L Ear)
- 1 Patient has severe hearing loss, so Hearing aid could not be fitted

Observation Checklists Used (as per WHO Guidelines):

- Screening form ☒
- Consent form ☒
- Module checklist ☒
- Hearing aid checklist ☒

General observations:

- **Patient Interaction:** Ms. Tanu demonstrated good communication skills, showing empathy and understanding while addressing patient concerns.
- **Record Maintenance:** Ms. Tanu demonstrated good documentation of patients screened.
- Rooms were not sound proof leading to difficulty in performing Audiometry..

- Average time taken per patient was approximately 40-45 mins. (includes duration till hearing aid fitting)

Technical Observation:

- Otoscopy and dry mopping were performed really well.
- Ms. Tanu fitted the hearing aid well with adequate counselling
- 1 Patient had severe hearing loss in one ear and has been provided hearing aid. This was because of repeated request from the patient.



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Observation Notes for Supervision Visits for WHO TAP Training

Date: 18/12/2024

Venue: Delhi Government Dispensary, Tank Road, Karol Bagh, New Delhi

Name of the Medical Officer: Dr Bhuvneshwari

Name of the ANMs: Ms. Kusum (From Delhi Government Dispensary, Tank Road)

Team Assigned: Dr Raman Sharma (Associate Professor, Department of ENT, MAMC)

Dr Hariom Kumar Solanki (Assistant Professor, Department of Community Medicine, MAMC)

Dr Rahul (Senior Resident, Department of Community Medicine, MAMC)

Dr Ranjan (Senior Resident, Department of ENT, MAMC)

Dr Rajat (Junior Resident, Department of Community Medicine, MAMC)

Ms. Janki (Sound Hearing 2030, MAMC)

Mr. Ankur Pal (Audiologist)

Objective:

The assessment aimed to evaluate the competencies of ANMs in screening patients for hearing impairments and fitting hearing aids effectively.

- Screening patients for hearing loss
- Demonstrating the proper use of hearing aids
- Educating patients on hearing aid maintenance and use
- Proper record keeping of patients screened and fitted

Feasibility Assessment of Venue for Ear and Hearing Care;

Details	Number of Rooms	Remarks
Ground Floor	-	Community Hall
First Floor	04	Two rooms utilized
Second Floor	-	CATS Ambulance office

ENT doctor regular or how much days visits in a week	No
Otoscopy testing availability	No
Ear and Hearing Care posters Displayed	Yes

Two Rooms on the 1st floor of Dispensary (Room no. 01 and 02) of Delhi Government Dispensary, Tank Road, Karol Bagh were used for screening, performing audiometry and Fitting of Hearing Aid.

Patients Assessed:

- Total patients screened: 4
- Patients provided with hearing aids: 3 (U/L Ear)
- 1 Patient has severe hearing loss, so Hearing aid could not be fitted

Observation Checklists Used (as per WHO Guidelines):

- Screening form ☒
- Consent form ☒
- Module checklist ☒
- Hearing aid checklist ☒

General observations:

- **Patient Interaction:** Ms. Tanu and Ms. Kusum demonstrated good communication skills, showing empathy and understanding while addressing patient concerns.
- **Record Maintenance:** Ms. Tanu and Ms. Kusum demonstrated good documentation of patients screened.
- Rooms were not sound proof leading to difficulty in performing Audiometry..
- Average time taken per patient was approximately 40-45 mins. (includes duration till hearing aid fitting)

Technical Observation:

- Otoscopy and dry mopping were performed really well.
- Ms. Tanu and Ms. Kusum fitted the hearing aid well with adequate counselling
- 1 Patient had severe hearing loss in one ear and has been provided hearing aid. This was because of repeated request from the patient.



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Observation Notes for Supervision Visits for WHO TAP Training

Date: 26/04/2025

Venue: DGD Wazirabad, New Delhi

Name of the Medical Officer: Dr Divya Bajpayee

Name of the ANMs: Ms. Aarti (From DGD Wazirabad)

Team Assigned: Dr Hariom Solanki (Assistant Professor, Department of Community Medicine, MAMC)

Dr Shafaat Ahmed (Senior Resident,, Department of ENT, MAMC)

Dr Anubha (Junior Resident, Department of ENT, MAMC)

Dr Rajat (Junior Resident, Department of Community Medicine, MAMC)

Ms. Janki (Sound Hearing 2030, MAMC)

Mr. Ajit Kumar (Audiologist)

Objective:

The assessment aimed to evaluate the competencies of ANMs in screening patients for hearing impairments and fitting hearing aids effectively.

- Screening patients for hearing loss
- Demonstrating the proper use of hearing aids
- Educating patients on hearing aid maintenance and use
- Proper record keeping of patients screened and fitted

Feasibility Assessment of Venue for Ear and Hearing Care:

Details	Number of Rooms	Remarks
Ground Floor	6	Baseline noise present, rooms not soundproof.
ENT doctor regular or how much days visits in a week		Not available
Otoscopy testing availability		No
Ear and Hearing Care posters Displayed		Yes(4)

2 rooms on the ground floor of Dispensary (Room no. 3 & 4) of DGD Wazirabad were used for screening, performing audiometry and Fitting of Hearing Aid.

Patients Assessed:

- Total patients screened: 4
- Patients provided with hearing aids:4

Observation Checklists Used(as per WHO Guidelines):

- Screening form ☒
- Consent form ☒
- Module checklist ☒
- Hearing aid checklist ☒

General observations:

- **Patient Interaction:** Ms. Aarti demonstrated good communication skills, showing empathy and understanding while addressing patient concerns
- **Record Maintenance:** Ms. Aarti demonstrated good documentation of patients screened.
- Rooms were not sound proof leading to difficulty in performing Audiometry.
- Average time taken per patient was approximately 40-45 mins. (includes duration till hearing aid fitting)

Technical Observation:

- Otoscopy and dry mopping were performed adequately
- Ms. Aarti fitted the hearing aid well.



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Observation Notes for Supervision Visits for WHO TAP Training

Date: 26/04/2025

Venue: AAPC Keshav Puram (North West), New Delhi

Name of the Medical Officer: Dr Prashant Agarwal

Name of the ANMs: Ms. Pooja Soorliya

Team Assigned: Dr Hariom Solanki (Assistant Professor, Department of Community Medicine, MAMC)

Dr Shafaat Ahmed (Senior Resident,, Department of ENT, MAMC)

Dr Anubha (Junior Resident, Department of ENT, MAMC)

Dr Rajat (Junior Resident, Department of Community Medicine, MAMC)

Ms. Janki (Sound Hearing 2030, MAMC)

Mr. Ajit Kumar (Audiologist)

Objective:

The assessment aimed to evaluate the competencies of ANMs in screening patients for hearing impairments and fitting hearing aids effectively.

- Screening patients for hearing loss
- Demonstrating the proper use of hearing aids
- Educating patients on hearing aid maintenance and use
- Proper record keeping of patients screened and fitted

Feasibility Assessment of Venue for Ear and Hearing Care;

Details	Number of Rooms	Remarks
Ground Floor	6	Baseline noise present, rooms not soundproof.
ENT doctor regular or how much days visits in a week		Not available
Otoscopy testing availability		No
Ear and Hearing Care posters Displayed		Yes(4)

2 rooms on the ground floor of Dispensary (Room no. 3 & 4) of AAPC Keshav Puram (North West) were used for screening, performing audiometry and Fitting of Hearing Aid.

Patients Assessed:

- Total patients screened: 4
- Patients provided with hearing aids:4

Observation Checklists Used(as per WHO Guidelines):

- Screening form ☒
- Consent form ☒
- Module checklist ☒
- Hearing aid checklist ☒

General observations:

- **Patient Interaction:** Ms. Pooja demonstrated lag in communication,
- **Record Maintenance:** Ms Pooja experienced some difficulty in keeping track of the documents to be filled.
- Rooms were not sound proof leading to difficulty in performing Audiometry.
- Average time taken per patient was approximately 40-45 mins. (includes duration till hearing aid fitting)

Technical Observation:

- Otoscopy and dry mopping were performed adequately
- Ms. Pooja fitted the hearing aid well.
- Ms. Pooja could not perform the audiometry properly on her own and missed counselling the patients on the maintenance and proper use of the fitted hearing aids.



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Observation Notes for Supervision Visits for WHO TAP Training

Date: 11/01/2025

Venue: Burari Govt. Hospital, New Delhi

Name of the Medical Officer: Dr. Rupender

Name of the ANMs: Ms. Renu (From Delhi Govt. Dispensary, Nathu Pura, New Delhi)

Team Assigned: Dr Raman Sharma (Associate Professor, Department of ENT, MAMC)

Dr Ranjan Sahoo (Senior Resident, Department of ENT, MAMC)

Dr Mansi (Junior Resident, Department of Community Medicine, MAMC)

Dr Rajat (Junior Resident, Department of Community Medicine, MAMC)

Ms. Janki (Sound Hearing 2030, MAMC)

Mr. Ajit Kumar (Audiologist)

Objective:

The assessment aimed to evaluate the competencies of ANMs in screening patients for hearing impairments and fitting hearing aids effectively.

- Screening patients for hearing loss
- Demonstrating the proper use of hearing aids
- Educating patients on hearing aid maintenance and use
- Proper record keeping of patients screened and fitted

Feasibility Assessment of Venue for Ear and Hearing Care;

Details	Number of Rooms	Remarks
Ground Floor	05	Not Utilized

First Floor	07	Not Utilised
Second Floor	07	Not utilized

ENT doctor regular or how much days visits in a week	Every Day
Otoscopy testing availability	Yes
Earand Hearing Careposters Displayed	Yes

Conference Room on the Basement Level were used for screening, performing audiometry and Fitting of Hearing Aid.

Patients Assessed:

- Total patients screened: 2
- Patients provided with hearing aids:2 (U/L Ear)
- Referred to LNJP: NIL

Observation Checklists Used(as per WHO Guidelines):

- Screening form ☒
- Consent form ☒
- Module checklist ☒
- Hearing aid checklist ☒

General observations:

- **Patient Interaction:** Ms. Renu demonstrated good communication skills, showing empathy and understanding while addressing patient concerns
- **Record Maintenance:** Ms.Renu demonstrated good documentation of patients screened.

- Rooms were not sound proof leading to difficulty in performing Audiometry.
- Average time taken per patient was approximately 40-45 mins. (includes duration till hearing aid fitting)

Technical Observation:

- Otoscopy and dry mopping were performed really well.
- Ms. Renu fitted the hearing aid well with adequate counselling
- Ms. Renu performed Audiometry independently.
- Ms. Renu needed assistance while setting up the Hearing Aid.



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Observation Notes for Supervision Visits for WHO TAP Training

Date: 02/01/2025

Venue: Delhi Government Dispensary, New Delhi

Name of the Medical Officer: Dr Harinder Pratap Singh

Name of the ANMs: Ms. Nisha Rogla (From DGD, Trilokpuri, New Delhi)

Team Assigned: Dr Hariom Kumar Solanki (Assistant Professor, Department of Community Medicine, MAMC)

Dr Sanjay Soni (Senior Resident, Department of ENT, MAMC)

Dr Rahul (Senior Resident, Department of Community Medicine, MAMC)

Dr Sunny (Junior Resident, Department of Community Medicine, MAMC)

Dr Radhika (Junior Resident, Department of Community Medicine, MAMC)

Ms. Janki (Sound Hearing 2030, MAMC)

Mr. Ajit Kumar (Audiologist)

Objective:

The assessment aimed to evaluate the competencies of ANMs in screening patients for hearing impairments and fitting hearing aids effectively.

- Screening patients for hearing loss
- Demonstrating the proper use of hearing aids
- Educating patients on hearing aid maintenance and use
- Proper record keeping of patients screened and fitted

Feasibility Assessment of Venue for Ear and Hearing Care;

Details	Number of Rooms	Remarks
Ground Floor	09	Not Utilized
First Floor	04	Two Rooms Utilized
Second Floor	-	Not utilized

ENT doctor regular or how much days visits in a week	No
Otoscopy testing availability	No
Ear and Hearing Care posters Displayed	No

Two Room on the 1st Floor were used for screening, performing audiometry and Fitting of Hearing Aid.

Patients Assessed:

- Total patients screened: 4
- Patients provided with hearing aids: 4 (U/L Ear)
- Referred to LNJP: NIL

Observation Checklists Used(as per WHO Guidelines):

- Screening form ☒
- Consent form ☒
- Module checklist ☒
- Hearing aid checklist ☒

General observations:

- **Patient Interaction:** Ms.Nisha, demonstrated good communication skills, showing empathy and understanding while addressing patient concerns
- **Record Maintenance:**Ms. Nishademonstrated good documentation of patients screened.
- Rooms were not sound proof (Background noise was around 65 db) leading to difficulty in performing Audiometry.
- Average time taken per patient was approximately 40-45 mins. (includes duration till hearing aid fitting)

Technical Observation:

- Ms. Nisha did not explained the procedure properly.
- Ms. Nisha did not performed Otoscopy and dry mopping well.
- Ms. Nisha did not fit the hearing aid well
- Ms. Nisha did not performed Audiometry independently.





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Observation Notes for Supervision Visits for WHO TAP Training

Date: 02/01/2025

Venue: DGD Himmatpuri (East), New Delhi

Name of the Medical Officer: Dr Kavita Chaudhary

Name of the ANMs: Ms. Ekta

Team Assigned: Dr Hariom Kumar Solanki (Assistant Professor, Department of Community Medicine, MAMC)

Dr Sanjay Soni (Senior Resident, Department of ENT, MAMC)

Dr Rahul (Senior Resident, Department of Community Medicine, MAMC)

Dr Sunny (Junior Resident, Department of Community Medicine, MAMC)

Dr Radhika (Junior Resident, Department of Community Medicine, MAMC)

Ms. Janki (Sound Hearing 2030, MAMC)

Mr. Ajit Kumar (Audiologist)

Objective:

The assessment aimed to evaluate the competencies of ANMs in screening patients for hearing impairments and fitting hearing aids effectively.

- Screening patients for hearing loss
- Demonstrating the proper use of hearing aids
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- Proper record keeping of patients screened and fitted

Feasibility Assessment of Venue for Ear and Hearing Care;

Details	Number of Rooms	Remarks
Ground Floor	09	Not Utilized
First Floor	04	Two Rooms Utilized
Second Floor	-	Not utilized

ENT doctor regular or how much days visits in a week	No
Otoscopy testing availability	No
Ear and Hearing Care posters Displayed	No

Two Room on the 1st Floor were used for screening, performing audiometry and Fitting of Hearing Aid.

Patients Assessed:

- Total patients screened: 4
- Patients provided with hearing aids: 4 (U/L Ear)
- Referred to LNJP: NIL

Observation Checklists Used(as per WHO Guidelines):

- Screening form ☒
- Consent form ☒
- Module checklist ☒
- Hearing aid checklist ☒

General observations:

- **Patient Interaction:** Ms. Ekta demonstrated good communication skills, showing empathy and understanding while addressing patient concerns
- **Record Maintenance:** Ms. Ekta demonstrated good documentation of patients screened.
- Rooms were not sound proof (Background noise was around 65 db) leading to difficulty in performing Audiometry.
- Average time taken per patient was approximately 40-45 mins. (includes duration till hearing aid fitting)

Technical Observation:

- Ms. Ekta did not explained the procedure properly.
- Ms. Ekta did not performed Otoscopy and dry mopping well.
- Ms. Ekta did not fit the hearing aid well
- Ms. Ekta did not performed Audiometry independently.





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Observation Notes for Supervision Visits for WHO TAP Training

Date: 02/01/2025

Venue: DGD Kalyanpuri, New Delhi

Name of the Medical Officer: Dr Harinder Pratap Singh

Name of the ANMs: Ms. Neelam (From DGD Kalyanpuri, New Delhi)

Team Assigned: Dr Hariom Kumar Solanki (Assistant Professor, Department of Community Medicine, MAMC)

Dr Sanjay Soni (Senior Resident, Department of ENT, MAMC)

Dr Rahul (Senior Resident, Department of Community Medicine, MAMC)

Dr Sunny (Junior Resident, Department of Community Medicine, MAMC)

Dr Radhika (Junior Resident, Department of Community Medicine, MAMC)

Ms. Janki (Sound Hearing 2030, MAMC)

Mr. Ajit Kumar (Audiologist)

Objective:

The assessment aimed to evaluate the competencies of ANMs in screening patients for hearing impairments and fitting hearing aids effectively.

- Screening patients for hearing loss
- Demonstrating the proper use of hearing aids
- Educating patients on hearing aid maintenance and use
- Proper record keeping of patients screened and fitted

Feasibility Assessment of Venue for Ear and Hearing Care;

Details	Number of Rooms	Remarks
Ground Floor	09	Not Utilized
First Floor	04	Two Rooms Utilized
Second Floor	-	Not utilized

ENT doctor regular or how much days visits in a week	No
Otoscopy testing availability	No
Ear and Hearing Care posters Displayed	No

Two Room on the 1st Floor were used for screening, performing audiometry and Fitting of Hearing Aid.

Patients Assessed:

- Total patients screened: 4
- Patients provided with hearing aids: 4 (U/L Ear)
- Referred to LNJP: NIL

Observation Checklists Used(as per WHO Guidelines):

- Screening form ☒
- Consent form ☒
- Module checklist ☒
- Hearing aid checklist ☒

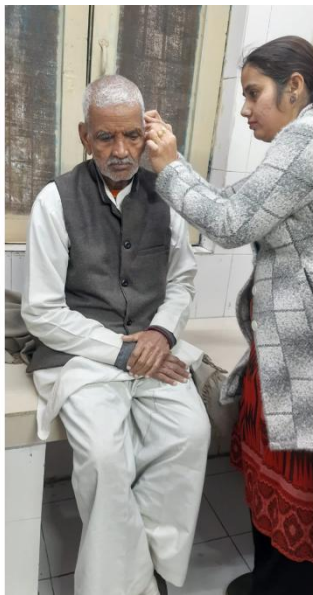
General observations:

- **Patient Interaction:** Ms. Neelam demonstrated good communication skills, showing empathy and understanding while addressing patient concerns
- **Record Maintenance:** Ms. Neelam demonstrated good documentation of patients screened.
- Rooms were not sound proof (Background noise was around 65 db) leading to difficulty in performing Audiometry.
- Average time taken per patient was approximately 40-45 mins. (includes duration till hearing aid fitting)

Technical Observation:

- Ms. Neelam did not explain the procedure properly.
- Ms. Neelam did not perform Otoscopy and dry mopping well.
- Ms. Neelam did not fit the hearing aid well
- Ms. Neelam did not perform Audiometry independently.





Department Of Community Medicine
Maulana Azad Medical College
New Delhi-110002

Observation Notes for Supervision Visits for WHO TAP Training

Date: 27/01/2025

Venue: Delhi Government Dispensary, Pashimpuri, New Delhi

Name of the Medical Officer: Dr. Rita Chandana, Dr. Apram Dua

Name of the ANMs: Ms. Deepa (From DGD, Pashimpuri, New Delhi)

Team Assigned: Dr Sanjay Soni (Senior Resident, Department of ENT, MAMC)

Dr Rahul (Senior Resident, Department of Community Medicine, MAMC)

Dr Rajat (Junior Resident, Department of Community Medicine, MAMC)

Ms. Janki (Sound Hearing 2030, MAMC)

Mr. Ajit Kumar (Audiologist)

Objective:

The assessment aimed to evaluate the competencies of ANMs in screening patients for hearing impairments and fitting hearing aids effectively.

- Screening patients for hearing loss
- Demonstrating the proper use of hearing aids
- Educating patients on hearing aid maintenance and use
- Proper record keeping of patients screened and fitted

Feasibility Assessment of Venue for Ear and Hearing Care;

Details	Number of Rooms	Remarks
Ground Floor	07	Two Rooms Utilized
First Floor	-	Not Utilised
Second Floor	-	Not Utilized

ENT doctor regular or how much days visits in a week	No
Otoscopy testing availability	No
Ear and Hearing Care posters Displayed	Yes

Two Room on the Ground Floor were used for screening, performing audiometry and Fitting of Hearing Aid.

Patients Assessed:

- Total patients screened: 3
- Patients provided with hearing aids: 3 (U/L Ear)
- Referred to LNJP: NIL

Observation Checklists Used(as per WHO Guidelines):

- Screening form ☒
- Consent form ☒
- Module checklist ☒
- Hearing aid checklist ☒

General observations:

- **Patient Interaction:** Ms.Deepa demonstrated good communication skills, showing empathy and understanding while addressing patient concerns
- **Record Maintenance:** Ms. Deepa demonstrated good documentation of patients screened.
- Rooms were not sound proof (Background noise was around 35db) leading to difficulty in performing Audiometry.
- Average time taken per patient was approximately 40-45 mins. (includes duration till hearing aid fitting)

Technical Observation:

- Ms.Deepa explained the procedure properly.
- Ms.Deepa performed Otoscopy and dry mopping well.
- Ms. Deepa fit the hearing aid well
- Ms. Deepa performed Audiometry independently.





Department Of Community Medicine
Maulana Azad Medical College
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Observation Notes for Supervision Visits for WHO TAP Training

Date: 20/01/2025

Venue: PUHC, Nihal Vihar, New Delhi

Name of the Medical Officer: Dr Vandana Roy

Name of the ANMs: Ms. Seema (From Nihal Vihar, New Delhi)

Team Assigned: Dr Ravi Meher (Director Professor, Department of ENT, MAMC)

Dr Ridhima (Senior Resident, Department of ENT, MAMC)

Dr Rajat (Junior Resident, Department of Community Medicine, MAMC)

Dr Sarojini (Junior Resident, Department of Community Medicine, MAMC)

Ms. Janki (Sound Hearing 2030, MAMC)

Mr. Ajit Kumar (Audiologist)

Objective:

The assessment aimed to evaluate the competencies of ANMs in screening patients for hearing impairments and fitting hearing aids effectively.

- Screening patients for hearing loss
- Demonstrating the proper use of hearing aids
- Educating patients on hearing aid maintenance and use
- Proper record keeping of patients screened and fitted

Feasibility Assessment of Venue for Ear and Hearing Care;

Details	Number of Rooms	Remarks
Ground Floor	-	Not Utilized
First Floor	08	Room no. 6 Utilized
Second Floor	-	Not utilized

ENT doctor regular or how much days visits in a week	No
Otoscopy testing availability	No
Ear and Hearing Care posters Displayed	No

Room No. 6 on the 1st Floor were used for screening, performing audiometry and Fitting of Hearing Aid.

Patients Assessed:

- Total patients screened: 4
- Patients provided with hearing aids: 3 (U/L Ear)
- Referred to LNJP: 1 (i/v/o Perforation)

Observation Checklists Used(as per WHO Guidelines):

- Screening form ☒
- Consent form ☒
- Module checklist ☒
- Hearing aid checklist ☒

General observations:

- **Patient Interaction:** Ms. Seema demonstrated good communication skills, showing empathy and understanding while addressing patient concerns
- **Record Maintenance:** Ms. Seemademonstrated good documentation of patients screened.
- Rooms were not sound proof leading to difficulty in performing Audiometry.
- Average time taken per patient was approximately 40-45 mins. (includes duration till hearing aid fitting)

Technical Observation:

- Otoscopy and dry mopping were performed really well.
- Ms. Seemafitted the hearing aid well with adequate counselling
- Ms. Seema performed Audiometry independently.





Department Of Community Medicine
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Observation Notes for Supervision Visits for WHO TAP Training

Date: 20/01/2025

Venue: From Buddh Vihar, New Delhi

Name of the Medical Officer: Dr Seema Jain

Name of the ANMs: Ms. Gogi

Team Assigned: Dr Ravi Meher (Director Professor, Department of ENT, MAMC)

Dr Ridhima (Senior Resident, Department of ENT, MAMC)

Dr Rajat (Junior Resident, Department of Community Medicine, MAMC)

Dr Sarojini (Junior Resident, Department of Community Medicine, MAMC)

Ms. Janki (Sound Hearing 2030, MAMC)

Mr. Ajit Kumar (Audiologist)

Objective:

The assessment aimed to evaluate the competencies of ANMs in screening patients for hearing impairments and fitting hearing aids effectively.

- Screening patients for hearing loss
- Demonstrating the proper use of hearing aids
- Educating patients on hearing aid maintenance and use
- Proper record keeping of patients screened and fitted

Feasibility Assessment of Venue for Ear and Hearing Care;

Details	Number of Rooms	Remarks
Ground Floor	-	Not Utilized
First Floor	08	Room no. 6 Utilized
Second Floor	-	Not utilized

ENT doctor regular or how much days visits in a week	No
Otoscopy testing availability	No
Ear and Hearing Care posters Displayed	No

Room No. 6 on the 1st Floor were used for screening, performing audiometry and Fitting of Hearing Aid.

Patients Assessed:

- Total patients screened: 4
- Patients provided with hearing aids: 3 (U/L Ear)
- Referred to LNJP: 1 (i/v/o Perforation)

Observation Checklists Used (as per WHO Guidelines):

- Screening form ☒
- Consent form ☒

- Module checklist ☒
- Hearing aid checklist ☒

General observations:

- **Patient Interaction:** Ms.Gogidemonstrated good communication skills, showing empathy and understanding while addressing patient concerns
- **Record Maintenance:** Ms. Gogi demonstrated good documentation of patients screened.
- Rooms were not sound proof leading to difficulty in performing Audiometry.
- Average time taken per patient was approximately 40-45 mins. (includes duration till hearing aid fitting)

Technical Observation:

- Otoscopy and dry mopping were performed really well.
- Ms. Gogi fitted the hearing aid well with adequate counselling
- Ms.Gogi performed Audiometry independently.





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New Delhi-110002

Observation Notes for Supervision Visits for WHO TAP Training

Date: 03/06/2025

Venue: Dr. B.R. Ambedkar Polyclinic, Mehrauli, New Delhi

Name of the Medical Officer: Dr Manoj Mohan Meena

Name of the ANMs: Ms. Renu (From Dr. B.R. Ambedkar Polyclinic, Mehrauli)

Team Assigned:

Dr Mansi (Senior Resident, Department of ENT, MAMC)

Dr. Divya (Junior Resident, Department of ENT, MAMC)

Dr IvikaliAchumi (Junior Resident, Department of Community Medicine, MAMC)

Ms. Janki (Sound Hearing 2030, MAMC)

Mr. Vishwajeet Singh (Audiologist)

Objective:

The assessment aimed to evaluate the competencies of ANMs in screening patients for hearing impairments and fitting hearing aids effectively.

- Screening patients for hearing loss
- Demonstrating the proper use of hearing aids
- Educating patients on hearing aid maintenance and use
- Proper record keeping of patients screened and fitted

Feasibility Assessment of Venue for Ear and Hearing Care;

Details	Number of Rooms	Remarks
Ground Floor	Parking	-

First Floor	17	One room utilized
Second Floor	16	One room utilized
Third Floor	8	No rooms utilized

ENT doctor regular or how much days visits in a week	Not available
Otoscopy testing availability	Not available
Ear and Hearing Care posters Displayed	Yes

One Room on the 1st floor (Room no. 102) and one room on the 2nd floor (203) of the polyclinic were used for screening, performing audiometry and fitting of Hearing Aid.

Patients Assessed:

- Total patients screened: 2
- Patients provided with hearing aids: 2 (U/L Ear)
- Referred to LNJP: 0 (TM Perforation and did not provide hearing aid)

Observation Checklists Used(as per WHO Guidelines):

- Screening form ☒
- Consent form ☒
- Module checklist ☒
- Hearing aid checklist ☒

General observations:

- **Patient Interaction:** Both Ms.Renu demonstrated good communication skills, showing empathy and understanding while addressing patient concerns.
- **Record Maintenance:** Ms. Renu demonstrated good documentation of patients screened.
- Rooms were not sound proof leading to difficulty in performing audiometry.
- New Audiologist came on the behalf of audiologist which were trained during the 5 days workshop leading to difficulty in following the standardized procedure as per WHO module.
- Average time taken per patient was approximately 60 mins (includes duration till hearing aid fitting)

Technical Observation:

- Otoscopy and dry mopping were performed really well.
- Difficulty in doing the audiometry and fitting the hearing aids were faced by both Ms. Renu



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Observation Notes for Supervision Visits for WHO TAP Training

Date: 03/06/2025

Venue: From MCW, Dakshinpuri, New Delhi

Name of the Medical Officer: Dr Manas

Name of the ANMs: Ms. Rajni

Team Assigned:

Dr Mansi (Senior Resident, Department of ENT, MAMC)

Dr. Divya (Junior Resident, Department of ENT, MAMC)

Dr IvikaliAchumi (Junior Resident, Department of Community Medicine, MAMC)

Ms. Janki (Sound Hearing 2030, MAMC)

Mr. Vishwajeet Singh (Audiologist)

Objective:

The assessment aimed to evaluate the competencies of ANMs in screening patients for hearing impairments and fitting hearing aids effectively.

- Screening patients for hearing loss
- Demonstrating the proper use of hearing aids
- Educating patients on hearing aid maintenance and use
- Proper record keeping of patients screened and fitted

Feasibility Assessment of Venue for Ear and Hearing Care;

Details	Number of Rooms	Remarks
Ground Floor	Parking	-
First Floor	17	One room utilized
Second Floor	16	One room utilized
Third Floor	8	No rooms utilized

ENT doctor regular or how much days visits in a week	Not available
Otoscopy testing availability	Not available
Ear and Hearing Care posters Displayed	Yes

One Room on the 1st floor (Room no. 102) and one room on the 2nd floor (203) of the polyclinic were used for screening, performing audiometry and fitting of Hearing Aid.

Patients Assessed:

- Total patients screened: 2
- Patients provided with hearing aids: 2 (U/L Ear)
- Referred to LNJP: 0 (TM Perforation and did not provide hearing aid)

Observation Checklists Used(as per WHO Guidelines):

- Screening form ☒
- Consent form ☒
- Module checklist ☒
- Hearing aid checklist ☒

General observations:

- **Patient Interaction:** Ms Rajni demonstrated good communication skills, showing empathy and understanding while addressing patient concerns.
- **Record Maintenance:** Ms. Rajni demonstrated good documentation of patients screened.
- Rooms were not sound proof leading to difficulty in performing audiometry.
- New Audiologist came on the behalf of audiologist which were trained during the 5 days workshop leading to difficulty in following the standardized procedure as per WHO module.
- Average time taken per patient was approximately 60 mins (includes duration till hearing aid fitting)

Technical Observation:

- Otoscopy and dry mopping were performed really well.
- Difficulty in doing the audiometry and fitting the hearing aids were faced by Ms. Rajni.



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Observation Notes for Supervision Visits for WHO TAP Training

Date: 05/06/2025

Venue: Delhi Government Dispensary (DGD), Ashok Vihar, New Delhi

Name of the Medical Officer: Dr. Rashmi Gupta

Name of the ANM: Ms. Kamlesh

Team Assigned:

Dr Shafaat Ahmad (Senior Resident, Department of ENT, MAMC)

Dr Ivikali Achumi (Junior Resident, Department of Community Medicine, MAMC)

Ms. Janki (Sound Hearing 2030, MAMC)

Mr. Sanjeev Kumar (Audiologist)

Objective:

The assessment aimed to evaluate the competencies of ANM in screening patients for hearing impairments and fitting hearing aids effectively.

- Screening patients for hearing loss
- Demonstrating the proper use of hearing aids
- Educating patients on hearing aid maintenance and use
- Proper record keeping of patients screened and fitted

Feasibility Assessment of Venue for Ear and Hearing Care;

Details	Number of Rooms	Remarks
Ground Floor	6	Two rooms utilized

ENT doctor regular or how much days visits in a week	Not available
Otoscopy testing availability	Not available
Ear and Hearing Care posters Displayed	Yes

Two Rooms on the ground floor (Room no. 1 and CuT room) were used for screening, performing audiometry and fitting of Hearing Aid.

Patients Assessed:

- Total patients screened: 2
- Patients provided with hearing aids: 2 (U/L Ear)
- Referred to LNJP: 0 (TM Perforation and did not provide hearing aid)

Observation Checklists Used(as per WHO Guidelines):

- Screening form ☒
- Consent form ☒
- Module checklist ☒
- Hearing aid checklist ☒

General observations:

- **Patient Interaction:** Ms. Kamlesh demonstrated good communication skills, showing empathy and understanding while addressing patient concerns.
- **Record Maintenance:** Ms. Kamlesh demonstrated good documentation of patients screened.
- Rooms were not soundproof leading to difficulty in performing audiometry.
- New Audiologist came on the behalf of audiologist which were trained during the 5 days workshop leading to difficulty in following the standardized procedure as per WHO module.
- Average time taken per patient was approximately 45-50 mins (includes duration till hearing aid fitting)

Technical Observation:

- Dry mopping was performed well.
- Initially faced some difficulty in doing Otoscopy and audiometry.



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Observation Notes for Supervision Visits for WHO TAP Training

Date: 06/06/2025

Venue: Delhi Government Dispensary, Chattarpur, New Delhi

Name of the Medical Officer: Dr Vandita

Name of the ANMs: Ms. Jennifer (From Delhi Government Dispensary, Chattarpur)

Team Assigned: Dr Nidhi Bhatnagar (Associate Professor, Department of Community Medicine, MAMC)

Dr Nikhil (Associate Professor, Department of ENT, MAMC)

Dr Rahul (Senior Resident, Department of Community Medicine, MAMC)

Dr Mansi (Junior Resident, Department of Community Medicine, MAMC)

Dr. Divya Singh (Senior Resident, Department of ENT, MAMC)

Ms. Janki (Sound Hearing 2030, MAMC)

Mr. Vishwajeet Singh (Audiologist)

Mr. Umesh (MTS, Department of Community Medicine, MAMC)

Objective:

The assessment aimed to evaluate the competencies of ANMs in screening patients for hearing impairments and fitting hearing aids effectively.

- Screening patients for hearing loss
- Demonstrating the proper use of hearing aids
- Educating patients on hearing aid maintenance and use
- Proper record keeping of patients screened and fitted

Feasibility Assessment of Venue for Ear and Hearing Care;

Details	Number of Rooms	Remarks
Ground Floor	06	No vacant or spare rooms available.
First Floor	06	

Second Floor	06	No spare rooms available
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ENT doctor regular or how much days visits in a week	No
Otoscopy testing availability	No
Ear and Hearing Care posters Displayed	No

Two Rooms on the Ground floor of Dispensary DGD Chattarpur were used for screening, performing audiometry and Fitting of Hearing Aid.

Patients Assessed:

- Total patients screened: 3
- Patients provided with hearing aids: 1 (B/L Ear)
- Referred to LNJP: 2 (TM Perforation and did not provide hearing aid)

Observation Checklists Used (as per WHO Guidelines):

- Screening form ☒
- Consent form ☒
- Module checklist ☒
- Hearing aid checklist ☒

General observations:

- **Patient Interaction:** Ms. Jennifer demonstrated good communication skills, showing empathy and understanding while addressing patient concerns while Ms. Jennifer demonstrated lag in communication,
- **Record Maintenance:** Ms. Jennifer demonstrated good documentation of patients screened.
- Rooms were not sound proof leading to difficulty in performing Audiometry.
- New Audiologist came on the behalf of audiologist which were trained during the 5 days workshop leading to difficulty in following the standardized procedure as per WHO module.
- Average time taken per patient was approximately 40-45 mins. (includes duration till hearing aid fitting)

Technical Observation:

- Otoscopy and dry mopping were performed really well.
- Ms Jennifer fitted the hearing aid well with adequate counselling
- Ms. Jennifer could not perform Audiometry independently.



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New Delhi-110002

Observation Notes for Supervision Visits for WHO TAP Training

Date: 06/06/2025

Venue: Delhi Government Dispensary, Ayanagar, New Delhi

Name of the Medical Officer: Dr Suman

Name of the ANMs: Ms. Sonia (From Delhi Government Dispensary, Ayanagar)

Team Assigned: Dr Nidhi Bhatnagar (Associate Professor, Department of Community Medicine, MAMC)

Dr Nikhil (Associate Professor, Department of ENT, MAMC)

Dr Rahul (Senior Resident, Department of Community Medicine, MAMC)

Dr Mansi (Junior Resident, Department of Community Medicine, MAMC)

Dr. Divya Singh (Senior Resident, Department of ENT, MAMC)

Ms. Janki (Sound Hearing 2030, MAMC)

Mr. Vishwajeet Singh (Audiologist)

Mr. Umesh (MTS, Department of Community Medicine, MAMC)

Objective:

The assessment aimed to evaluate the competencies of ANMs in screening patients for hearing impairments and fitting hearing aids effectively.

- Screening patients for hearing loss
- Demonstrating the proper use of hearing aids
- Educating patients on hearing aid maintenance and use
- Proper record keeping of patients screened and fitted

Feasibility Assessment of Venue for Ear and Hearing Care;

Details	Number of Rooms	Remarks
Ground Floor	04	No vacant or spare rooms available.

ENT doctor regular or how much days visits in a week	No
Otoscopy testing availability	No
Ear and Hearing Care posters Displayed	No

28 ASHA workers and 6 ANMs have completed their training under NPPCD.

Training of the MO is also completed under NPPCD.

Otoscopy and preliminary examination were done at Ayanagr DGD.

Two Rooms on the Ground floor of Dispensary DGD Chattarpur were used for screening, performing audiometry and Fitting of Hearing Aid, due to lack of space in Ayanagar DGD.

Patients Assessed:

- Total patients screened: 3
- Patients provided with hearing aids:2 (B/L Ear)

Observation Checklists Used(as per WHO Guidelines):

- Screening form ☒
- Consent form ☒
- Module checklist ☒
- Hearing aid checklist ☒

General observations:

- **Patient Interaction:** Ms. Sonia demonstrated good communication skills, showing empathy and understanding while addressing patient concerns while Ms. Jennifer demonstrated lag in communication,
- **Record Maintenance:** Ms. Sonia demonstrated good documentation of patients screened.
- Rooms were not sound proof leading to difficulty in performing Audiometry.
- New Audiologist came on the behalf of audiologist which were trained during the 5 days workshop leading to difficulty in following the standardized procedure as per WHO module.
- Average time taken per patient was approximately 40-45 mins. (includes duration till hearing aid fitting)

Technical Observation:

- Otoscopy and dry mopping were performed really well.
- Ms Sonia was not confident in her diagnosis of TM perforation.
- She fitted the hearing aid well with adequate counselling

She could not perform Audiometry independently.

